

ISO 9000 - STATUS 2003

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ISO 9000:2000, *Quality management systems - Fundamentals and vocabulary*

- Establishes a **starting point** for understanding the standards and defines the **fundamental terms and definitions** used in the ISO 9000 family which you need to avoid misunderstandings in their use.

ISO 9001:2000, *Quality management systems- Requirements*

- This is the **requirement** standard you use to assess your ability to meet customer and applicable regulatory requirements and thereby address customer satisfaction. It is now the **only** standard in the ISO 9000 family against which **third-party certification** can be carried.

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ISO 9004:2000, *Quality management systems - Guidelines for performance improvements*

- This guideline standard provides guidance for **continual improvement of your quality management system to benefit all parties** through sustained customer satisfaction.

ISO 19011, Guidelines on Quality and/or Environmental Management Systems Auditing (dec 2002)

- Provides you with guidelines for **verifying the system's** ability to achieve **defined quality objectives.** You can use this standard **internally or for auditing your suppliers.**

ISO 10005:1995, *Quality management - Guidelines for quality plans*

- Provides guidelines to assist in the preparation, review, acceptance and revision of **quality plans.**

ISO 10006:1997, *Quality management* - *Guidelines to quality in project* *management*

- Guidelines to help you ensure the quality of **both** the project processes and the project products.

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ISO 10007:1995, Quality management - Guidelines for *configuration management*

- Gives you guidelines to ensure that a **complex product continues to function when components are changed individually.**

ISO 10012, Quality assurance requirements for measuring equipment - *Part 1: Metrological confirmation system for measuring equipment (dec 2002)*

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- Give you guidelines on the **main features of a calibration system** to ensure that measurements are made with the intended accuracy.

ISO 10012-2:2002, *Quality assurance for measuring equipment - Part 2: Guidelines for control of measurement of processes*

- Provides supplementary guidance on the **application** of statistical process control when this is appropriate for achieving the objectives of Part 1.

ISO 10013:1995, *Guidelines for developing quality manuals*

Provides guidelines for the development, and maintenance of quality manuals, tailored to your specific needs.

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ISO/TR 10014:1998, *Guidelines for managing the economics of quality*

Provides guidance on how to achieve economic benefits from the application of quality management.

ISO 10015:1999, *Quality management - Guidelines for training*

- Provides guidance on the development, implementation, maintenance and improvement of strategies and systems for training that affects the quality of products.

**ISO 16949: 2002, Quality systems -
Automotive suppliers - *Particular
requirements for the application of
ISO 9001:1994***

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*Sector specific guidance to the
application of ISO 9001 in
the automotive industry.*

Hvala Vam na pažnji !

Vaš

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