

5th International Working Conference

FIRST ANNOUNCEMENT, CALL FOR PAPERS, PRESENTATIONS AND PARTICIPATION

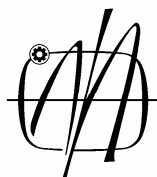
TOTAL QUALITY MANAGEMENT - ADVANCED AND INTELLIGENT APPROACHES

With Special Conference "Manufuture in Serbia 2009"

1st – 4th June, 2009, Belgrade, SERBIA.



Paris, France



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The International Academy for Production Engineering (CIRP), Paris, France.

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Japanese Union of Scientist and Engineers (JUSE); Tokyo; Japan.

European Organization for Quality (EOQ); Brussels; Belgium.

European Foundation for Quality Management (EFQM); Brussels; Belgium.

American Society for Quality (ASQ); Milwaukee; USA
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WG 5.7 Integration and Production Management
International Measurement Confederation (IMEKO); Budapest; Hungary.

TC 14 Measurement of Geometrical Quantities
International Federation of Automatic Control (IFAC); Laxenburg; Austria.

TC 5.1 Manufacturing Plant Control

TC 5.2 Manufacturing Modelling for Management and Control

TC 5.3 Enterprise Integration and Networking

Organized by Mechanical Engineering Faculty, Centre for Advanced Technology, **Laboratory for Production Metrology and TQM**, Belgrade, Serbia.

Conference Schedule:

Sessions based on accepted papers on the topics of interest. Special sessions organized and chaired by internationally recognized leaders of research in advanced topics. Tutorials on special topics.

Conference Venue

The Conference will be held at the capital city of Belgrade, Serbia.

Official Language

The official language of the Conference is English.

Scope of the Conference

The main objective of the Fourth Conference is to provide an *international forum for the exchange of knowledge, experience, research results and information* about various aspects of the state-of-the-art and the future development of total quality management.

The scope of the Conference covers *philosophical, scientific and practical concepts concerning research, development and application* of TQM-based advanced approaches.

Topics of Interest

Topics of interest include, but are not limited to:

- ☐ *Business excellence models (applications and development trends);*
- ☐ *TQM & manufacturing management;*
- ☐ *World class performance;*
- ☐ *Attractive quality;*
- ☐ *Robust engineering;*
- ☐ *Six sigma model;*
- ☐ *Intelligent quality tools and methods;*
- ☐ *Virtual factory and virtual quality;*
- ☐ *Intelligent metrology in manufacturing;*
- ☐ *Intelligent and virtual CMM;*
- ☐ *Business process improvement;*
- ☐ *Breakthrough management;*
- ☐ *Organizational Excellence;*
- ☐ *Intelligent design for quality;*
- ☐ *Intelligent Business;*
- ☐ *Quality in Higher Education;*
- ☐ *Quality of the Public Services / health care;*

Special Session dedicated to Ph. D. thesis

A special session will be dedicated to discussion of Ph. D. Thesis. An international committee will assign an award to the best Ph. D. Thesis.

Papers and Proceedings

Prospective authors are invited to send their contributions on relevant topics. Papers may be submitted by e-mail in a Word file. The length of the paper should be 6A4 pages; 1.0 space typing; use Arial 10 point font. For the anonymity of review; please identify the following information separately: *the title; author's full name; affiliation; address; e-mail address; telephone and fax numbers.* Authors of

accepted papers will be expected to sign a copyright release allowing publication in the proceedings. Pre-proceedings will be available before the Conference. *After the Conference; the Proceedings with selected papers which will under a second review; RTD; panel discussion and conclusion will be published in the International Journal "Total Quality Management & Excellence".*

Registration

The registration fee for the Conference is EURO 150; if paid before 15th May 2009. After that date; the fee is EURO 200. For the registration fee please contact the Conference Secretariat.

Lodging

For details regarding hotel reservations please contact the Conference Secretariat.

Important dates

January 15; 2009 – Proposal for special sessions and tutorials due.

February 25; 2009 – Full paper due; 8 pages maximum; electronic submission.

March 15; 2009 – Final paper acceptance.

March 25; 2009 – Registration announcement.

April 15; 2009 – Final program announcement.

May 15; 2009 – Early registration deadline.

June 1st – 4th 2009 – International Working Conference.

Conference Program Agenda - Draft

First Day – 1st June 2009. / Industrial tour / Evening – Welcome reception and **ROUND TABLE DISCUSSION.**

Second Day – 2nd June 2009. / 10:00a.m. – Noon Opening and Key Note Speakers. Cocktail / noon – 2:00p.m. Parallel Sessions (1) / 4:00 – 6:00p.m. Panel Discussion – Research Directions / Evening – Informal Conference Dinner.

Third Day – 3rd June 2009. / 10:00a.m. – Noon Parallel Sessions (2) / 12.30p.m. – 2:00p.m. Parallel Sessions (3) / 4:00p.m. – 6:00p.m. Panel Discussion – Engineering Education for TQM.

Fourth Day – 4th June 2009. / 10:00a.m. - Noon Closing Plenary Session.

Correspondence – Conference Secretariat:

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